Wireless Internet Public Access Terms & Conditions

Welcome to the DHSV public access wireless Internet service (Wi-Fi).

The following terms and conditions are specific to wireless access. These terms and conditions may be revised at any time.

Information on the Internet

DHSV does not guarantee the quality of information on the Internet. It is your responsibility as a user of the service, to determine the validity, quality and relevance of the information obtained.

Logging in and out of DHSV-Guest Wi-Fi

In order to use the DHSV-Guest Wi-Fi, you need a wireless enabled device with an ability to use a browser that has its own power source. You must agree to accept these terms and conditions of use by clicking the "I agree" button.

You will be automatically logged out of the DHSV-Guest Wi-Fi if:

1. Your access is terminated by reason of a breach of these terms and conditions.
2. The wireless connection you are accessing is lost, disconnected or becomes out of range.
3. No activity is detected from your wireless enabled device for a continual period of 30 minutes while logged on to the DHSV-Guest Wi-Fi.

Unacceptable use

Unacceptable use of the Internet includes, but is not limited to:

- Destruction of or damage to equipment, software, or data belonging to DHSV, including
- Intentional unauthorised copying of copyright-protected resources or infringement of licence agreements and other contracts
  - It is the responsibility of users of these resources to determine whether the material is in copyright or find the copyright owner to obtain their permission. Further information and advice is provided by the Australian Copyright Council.
- Violation or attempted violation of the network’s system security
- Violation of the privacy of individuals or entities that are creators, authors, users or subjects of the information resources
- Unauthorised monitoring of electronic communications
- Inappropriate use of email services, such as spamming, transmitting junk mail or chain letters
- Accessing, downloading or printing pornographic or other offensive material, detailed in the Classification (Publications, Films and Computer Games) Act 1995 (Cth), which may include, but is not limited to, websites or content that:
  - Contains pornography
  - Promotes racism, bigotry, hatred or physical harm to any group or individual
  - Displays gratuitous violence
  - Uses frequent, highlighted offensive language
  - Could cause DHSV to breach any law governing its conduct or to incur a liability to any third party
  - Could interfere with the integrity or performance of the Internet service, the network or equipment
  - Depicts, alludes to, or promotes offensive or illegal behaviour
  - Harasses or promotes harassment to another person
  - Contains viruses, Trojans, worms, time bombs, bots, or other computer programming routines that may damage, interfere or intercept access
DHSV uses filtering software to block known offensive websites, as well as gambling and gaming sites, but responsibility for adherence to this code resides with the individual.

**Support for user equipment**
DHSV does not provide support to configure your equipment for wireless access.

DHSV cannot be responsible for any changes you make to your computer’s settings to access the DHSV wireless network. DHSV recommends that you make a note of any settings before you change them.

**Security**
DHSV cannot guarantee the security of the wireless network at all times. The access and use of the wireless Internet service is at your own risk. The responsibility to ensure that usernames, passwords and security-based information are kept private, by using anti-virus software or firewalls, is on the owner or user of the equipment used to connect to the wireless network.

Information sent to and from a device connected to DHSV wireless network may be captured by someone else with a wireless device.

DHSV does not accept responsibility for any loss of data resulting from delays, non-deliveries, service interruptions, technical difficulties or transmission of viruses.

**Privacy**
DHSV respects your right to privacy and will not capture any personal information while you are accessing the wireless Internet service unless consent is granted.

However, once you access the wireless network and opens an Internet browser application to the website, DHSV will capture and process information about the web browser type and/or operating system information used by the enabled device in order to determine the most effective and/or customised means of displaying the requested website on your device.

DHSV will collect and store the IP and MAC address of the enabled device that has accessed the wireless network, once the terms and conditions have been agreed to.

DHSV is not responsible for the use that any third party may make of personal information obtained through the use of the wireless network.

**Release and indemnity**
By using DHSV’s Wi-Fi, you release and discharge DHSV from any liability which might arise from the use of the wireless Internet service including liability in relation to defamatory or offensive material or any breach of the copyright which may occur as a result of use.

You agree to indemnify and must defend and hold harmless DHSV, its employees and agents, from and against all loss, damage, liability, charge, expense (including all reasonable legal and other professional costs on a full indemnity basis) of any nature or kind arising from your breach of these terms and conditions.

**Infringements of Conditions**
Users who infringe these conditions of use may be asked to leave the premises. Users who refuse to comply with staff directives may be denied further access to DHSV.

Illegal acts involving the use of the DHSV ICT resources may also be subject to prosecution by local, state or federal authorities.