If you have a disability or need assistance to transfer to another vehicle, contact V/Line on 136158 or arrive at Southbank Station (open 7am - 10pm on weekdays except during public holidays).

There are several bus routes which will take you from the heart of Melbourne. For more information contact VicRoads at 1300 303 303 or visit melbourne.vic.gov.au.

V/Line and Customer Services

If you are planning to travel with a mobility aid, contact V/Line 24 hours a day to travel arrangements. There is a discount available for people with a mobility aid. A rolling ramp is available on all services and connections, and assistance of a companion to assist a person with a disability who require the cost of attending medical passengers.

The Companion Card

The Companion Card is available to assist people with a disability who require the assistance of a companion to travel. It is a discount available for people with a mobility aid. Assistance of a companion to assist a person with a disability who require the cost of attending medical passengers.

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